

APPROVED BY
IE "LABYZLY"
Director
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QUALITY POLICY

Objective: Ensuring consistently high quality of services rendered and works performed, increasing operational efficiency, and strengthening Labyzly's position as a reliable partner in both international and domestic markets.

Strict Quality Control:

The Company commits to maintaining and continuously improving a rigorous quality control system across all stages of operational activity. We minimize the risks of defects or non-conformities in engineering, procurement, and production processes.

Adherence to International Standards (ISO 9001):

Business management is based on a quality management system aligned with the ISO 9001 standard. We are guided by risk-based thinking, a process approach, and the principle of continuous improvement (Kaizen).

Customer Commitment:

Labyzly's main priority is maximum customer orientation. We focus on a deep understanding of customers' current requests, full compliance with contractual obligations, and strive to exceed their future expectations.

Implementation Principles:

- **Leadership and Accountability:** The Company's management creates conditions for achieving quality objectives and bears responsibility for the effectiveness of the system.
- **Personnel Competence:** Continuous training of employees, development of their professional skills, and involvement of every worker in the quality improvement process.
- **Mutually Beneficial Relationships with Suppliers:** Careful selection and auditing of contracting organizations to ensure compliance with Labyzly's high quality standards.